DOA_OBF_Warranty Process.igx
DOA / OBF / Warranty Return Verification
Receive Return Item
documents complete
Yes
Verify Defect description is accurate?
If NFF, follow NFF Procedure
No
Yes
No
Notify Quality Supervisor
Complete Documents needed for investigation
Enter finding and explaination into Document (incl. Pictures if needed) - Stamp Document with "Warranty Rejected Stamp"
Enter Data Result in Database
Issue Job Traveler Form and submit for Repair